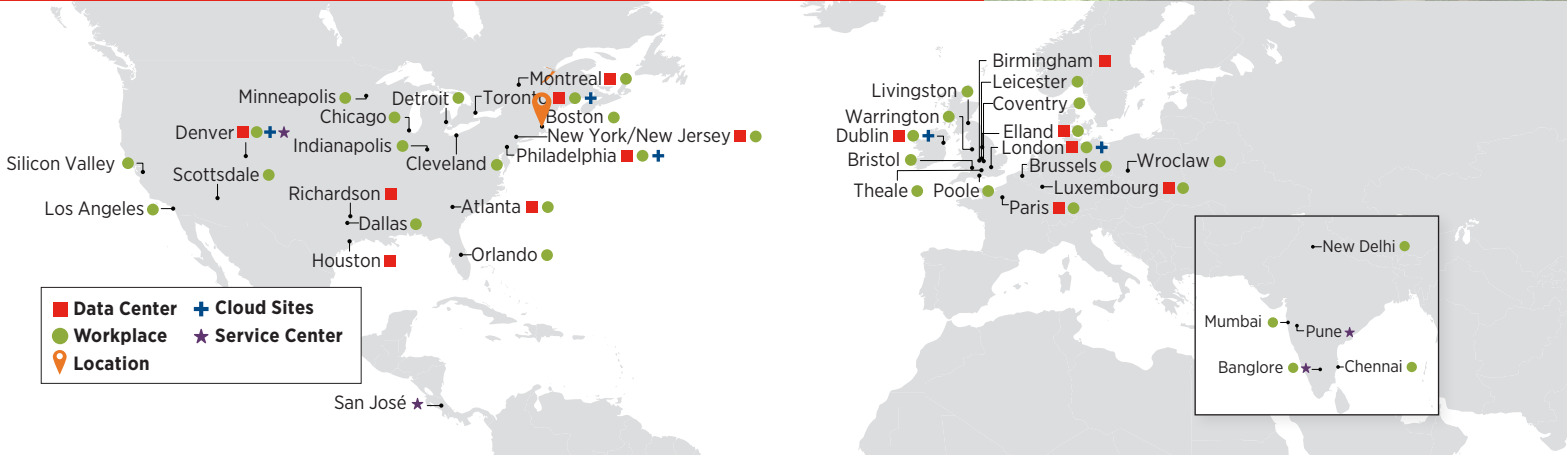


MARLBOROUGH 250 FACILITY | BOSTON, MASSACHUSETTS

Sungard Availability Services helps businesses transform their IT environments, ensuring they are resilient and recoverable. We leverage our experience across a broad range of IT landscapes to align the right workloads with the right infrastructures – whether hybrid cloud, legacy or something in-between. As a result, our customers can streamline and manage complexity, minimize risk and adapt to change.



SERVICES PROVIDED:

Colocation: Provides fully redundant, high-performance data center facilities across the world – supported by highly experienced and responsive IT operations personnel. Colocation services range from high-quality conditioned space, power, and network access to managed colocation including monitoring, security, and data backup services. We tailor these solutions to your needs and scale them as your business grows.

Managed IT Services: A comprehensive portfolio of fully managed, adaptable and cost effective application hosting services leverage our enterprise-class infrastructure, IT availability capabilities, and application expertise. Our managed IT services include application management, managed servers, managed security, storage and data protection, and network services deployed in both dedicated and cloud-based models.

Recovery Services: Industry leading traditional, advanced, cloud-based, and fully managed recovery options support your application and business process availability requirements. We tailor your solution to meet your needs, manage your application and data recovery services, as well as perform regular recovery testing.

Workplace Recovery: To get your people working again after an outage or disaster, our global network of center-based and mobile facilities support your shared or dedicated end-user recovery requirements and provide the expert personnel, advanced technologies, and responsiveness you need.



FACILITY FEATURES

- 62,000 sq. ft. of total building size
- 23,000 sq. ft. of raised floor across 3 floors
- Building within a building design (semi-bunkered)
- (1) individual room or command center
- 400lb per sq. ft. raised floor load
- Platforms supported: Remote testing command center
- 5,000 sq. ft. of AdvancedRecoverySM space
- Customer conference rooms
- (1) Service elevator
- 7,000 lbs capacity
- Loading dock – can support full size 18 wheelers

ENVIRONMENTAL INFRASTRUCTURE

- Protected by a pre-action sprinkler system – multi-zoned
- 780 - ton of Liebert cooling on the raised floors

PHYSICAL SECURITY

- ISO/IEC 27001 certification
- Integrated card reader security system
- Closed circuit TV throughout the facility
- 90 day video retention
- Exterior security cameras
- 24/7 security service

COMMUNICATION

- Network connectivity with other Sungard AS facilities provides maximum flexibility
- 100+ miles of CAT-5 data cable
- 2-hour fire wall surrounds entire data center
- Sungard AS global network access
- Net redirect – on demand
- DS1 & DS3
- AT&T frame DRO
- Verizon business frame relay PVC redirect
- Verizon
- Verocity
- LightTower–dark fiber–multi points of entry
- ISDN BRI & PRI

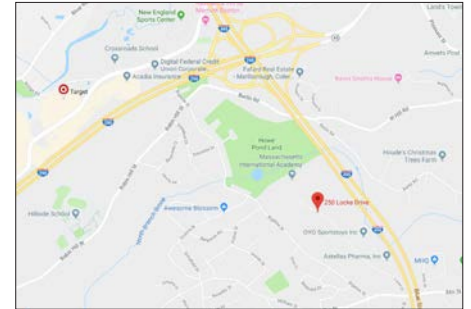
POWER INFRASTRUCTURE

- Redundant 13.2 utility feeds (N+1)
- Diverse routing to sub stations
- Supported by UPS and diesel generation
- (4) 750 kW diesel generator x(1000 kVA) (N+1)
- Automatic transfer switch
- Liebert SitesScan building monitoring system
- 10,000 gallon fuel tank good for 30 hours at the current load
- Siemens switches
- (4) (2 A side and 2 B side) Liebert 500 kVA UPS (Both N+1)
- (2) (1 A side and 1 B side) Liebert 1000 kVA UPS (N+1)

Contact Sungard AS to find out how we can help you become a resilient, agile and available business.

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